



Friday, 8 July 2022

Dear Sir/Madam

A meeting of the Governance, Audit and Standards Committee will be held on Monday, 18 July 2022 in the Council Chamber, Council Offices, Foster Avenue, Beeston NG9 1AB, commencing at 7.00 pm.

Should you require advice on declaring an interest in any item on the agenda, please contact the Monitoring Officer at your earliest convenience.

Yours faithfully

Chief Executive

To Councillors:	I L Tyler (Chair)	J M Owen
	P Lally (Vice-Chair)	J C Patrick
	M Brown	J P T Parker
	S Dannheimer	P Roberts-Thomson
	M Hannah	R S Robinson
	H G Khaled MBE	P D Simpson
	H Land	

AGENDA

1. APOLOGIES

To receive apologies and to be notified of the attendance of substitutes.

2. DECLARATIONS OF INTEREST

Members are requested to declare the existence and nature of any disclosable pecuniary interest and/or other interest in any item on the agenda.

3. MINUTES

(Pages 5 - 6)

The Committee is asked to confirm as a correct record the minutes of the meeting held on 16 May 2022.

4. INTERIM REVIEW OF POLLING DISTRICTS AND POLLING PLACES (Pages 7 - 10)

To inform the Committee of the arrangements for the interim review of polling districts and polling places which will begin on 1 August 2022.
5. INTERNAL AUDIT REVIEW 2021-22 (Pages 11 - 22)

To inform the Committee of the work of Internal Audit during 2021/22 and to provide an annual internal audit assurance opinion that can be used by the Council to inform its Annual Governance Statement.
6. INTERNAL AUDIT PROGRESS REPORT (Pages 23 - 36)

To inform the Committee of the recent work completed by Internal Audit.
7. REVIEW OF STRATEGIC RISK REGISTER (Pages 37 - 46)

To approve the amendments to the Strategic Risk Register and the action plans identified to mitigate risks.
8. COMPLAINTS REPORT 2021/22 (Pages 47 - 78)

To provide members with a summary of complaints made against the Council.
9. FREEDOM OF INFORMATION REPORT 2021/22 (Pages 79 - 82)

To provide members with an overview of Freedom of Information requests made to the Council.
10. REPORT OF THE MONITORING OFFICER (Pages 83 - 92)

The Housing Ombudsman has made a finding of maladministration in respect of a lack of repairs undertaken to a complainant's property.
11. WORK PROGRAMME (Pages 93 - 94)

To consider items for inclusion in the Work Programme for future meetings.

